ELECTRIC VEHICLE CHARGER GUIDELINES

This guideline is applicable to newly installed Electric Vehicle (EV) chargers by Los Angeles World Airports (LAWA) at LAX Central Terminal Area (CTA) garages and the LAX Economy Parking facility.

AVAILABILITY

1. Starting October 19, 2021, the use of new EV chargers will be available initially in CTA parking structure 5 (P5) and LAX Economy Parking facility for all LAX employees and the general public for battery electric vehicles (BEV) and plug-in hybrid electric vehicles (PHEV). Additional EV charges will be available at a later date in other CTA garage locations based upon completion of phased improvements for each garage.

2. New EV rates will also apply effective October 19, 2021, based upon access and usage (per KwH). LAWA reserves the right to initiate, reduce or increase usage fees at any location and at any time with reasonable notice.

3. Generally, the use of EV chargers is available on a ‘first come, first served’ basis; except, for EV premium reservation (available only with the purchase of reserved parking).

4. LAWA does not guarantee that EV chargers will be available or functioning at all times. Please ensure your vehicle is safe and eligible to be connected to an EV charger with no pending or outstanding manufacture recalls.

5. For EV locations, usage fees, and updates regarding new EV parking products, please visit FlyLAX website at https://www.flylax.com/parking-at-lax.

USE OF CHARGERS

6. Charging equipment must be used responsibly and at the vehicle owner’s risk.

7. When a vehicle is plugged in, any excess cable should be neatly coiled and kept out of walkways as much as possible to avoid causing tripping hazards.

8. Users must ensure that a charging cable has been properly coiled and hung or auto-retracted when the EV charger is unplugged from their vehicle.

9. Users may not plug their vehicles into wall outlets or other electrical outlets.

10. Users may not use any electrical equipment that is or appears to be in disrepair. Report this to ABM at (310) 646-2911 and do not try to make any changes or repairs to the equipment.

11. Violators of these rules will be subject to citation. California Vehicle Code 22511 and any applicable local, state and federal regulations will be enforced.

In the event of an emergency, call 911 immediately and maintain a safe distance until help arrives.

PLEASE REFER TO THE ATTACHED OPERATING INSTRUCTIONS ON HOW TO START A CHARGING SESSION.

For technical assistance with the EV charger, please call the number posted on the equipment: 1-833-4-PWRFLX (1-833-479-7359).

For questions or comments related to LAWA’s overall EV program, please send an email to: parking@lawa.org
SAMPLE OPERATING INSTRUCTIONS
(These instructions are posted at each EV Charger)

NEW EV CHARGERS

1. Download the “PowerFlex” app
2. Create an account and add funds
3. Use app to scan the QR Code to claim the charger
4. Plug in and go!

Having trouble?
Contact PowerFlex Support
Via the app
support@powerflex.com
1-833-4-PWRFLX
EV CHARGER SHOWING QR CODE WITH STATION NUMBER