



**Access and Accommodation Advisory Committee
(DAAAC)
LOS ANGELES WORLD AIRPORTS
18 October 2017**

**Samuel Greenberg Board Room
Admin East - 1 World Way
Los Angeles, CA 90045**

CALL TO ORDER

Acting Chairperson Cabanban called the meeting to order at 1:01 p.m.

ITEM 1. ROLL CALL

Cabanban called for the roll:

ADA Committee Members – Community Representatives

- Myrna Cabanban: Acting Chairperson Present
- Ruthee Goldkorn: Excused
- Louie Herrera: Present
- Deborah Thomas: Present

ADA Committee Member – Airline Representative

- Joe McGlynn: Present

ADA Committee Member – TSA Representative

- Danielle Bean – Absent

ADA Committee Members – LAWA Representatives

- Brian Haig: Present
- Heidi Harmon: Present
- Anna Burton: Present

Rolon reported that there was a quorum of the members present.

ADA Committee Liaison

- Kerrin Tso – Excused

ADA Committee – Staff

- Larry Rolon, Administrator: Present
- Secretary: Vacant

ITEM 2. WELCOME

The Chair asked if there were any introductions. Ms. Harmon introduced (inaudible) Thomas. He's one of the newest civil engineering associates.

ITEM 3. CONSENT CALENDAR

There were no items in the consent calendar.

ITEM 4. PUBLIC COMMENTS

There were no public comments.

ITEM 5. CHAIRPERSON'S REPORT

Ms. Cabanban said "today we will have the pleasure of actually presenting the first annual award in memory of our former Chair, Mr. Sam Overton."

Ms. Cabanban announced that Aero Port Services, Inc. was the recipient of the Sam Overton Humanitarian Award of Excellence. Mr. T. J. Yoo, President of Aero Port Services, Inc. was present to receive the award on behalf of the company and its employees.

ITEM 7. LOOPING TECHNOLOGY (taken out of order)

Mr. Haig reported that this item was a follow-up to a request that the Committee had made in April to see about looping technology in Tom Bradley International Terminal. So he asked IT Group, Ms. Melody Johnson and her team to give a presentation.

Ms. Johnson explained that her group is responsible for implementing the technology in the midfield satellite concourse project. She introduced Ms. Pamela Pflueger, who has experience with the installation of looping technology.

Ms. Pflueger provided her background in dealing with deaf and hard of hearing technologies. She also explained that a loop system creates an electromagnetic field. A loop of wire is connected through a PA system through an amplifier. It carries the audio file to a T-coil feature in a hearing aid. This allows person with hearing aids to hear better in noisy environments.

Ms. Pflueger demonstrated what the environment sounds like with and without the loop system.

The looping system gives the ability to reduce background noise and offers much more clarity. Ms. Pflueger reported that according to the Hearing Loss Association of America, in the next 30 years over 48 million people will experience hearing loss.

Ms. Pflueger said that a good loop design is one where there is continuous distribution. Design and installation expertise is critical. She told the Committee that it is critical to get its input and guidance.

Mr. Haig asked if general announcements could be heard if the entire concourse is looped? Ms. Pflueger said yes, it follows the speaker zones. You can engineer that.

Mr. Cluskey asked about the kind of effort needed to train staff to make sure the loops are working properly. He went on to say that in Europe there have been loop systems put in all over the place and are not maintained. Part of maintaining them is training

ADA COMMITTEE MEETING MINUTES/18 OCTOBER 2017

people to make sure they're turned on. In business with large turnover, people forget about the loop system overtime.

Chairperson Cabanban encouraged the Committee to write down other questions and comments and send them to Mr. Rolon, who will forward them to Ms. Pflueger.

Mr. Haig inquired what the next step would be if the Committee decides that we want to recommend that looping technology be put in the Midfield Satellite Concourse? What would that look like?

ITEM 9. ACCESS SERVICES (taken out of order)

Mr. Chrisman and Mr. Josh Southwick from Access Services shared concept designs for new ACCESS/PARATRANSIT signage for the Central Terminal Area (CTA) pick-up locations. They are working with LAWA Graphics Office on a final sign design.

There were questions and comments on the designs provided. The Committee gave positive feedback on what was presented.

Eventually there will be nine signs to identify the ACCESS pick-up locations around the CTA.

Mr. Geoffrey Straniere (City of L.A. CASp) said he liked the designs but wanted to ensure the signage does not encroach into the path of travel, and that they have to be at the proper height.

The final sign will be presented to the Committee for approval at a later meeting.

ITEM 10. MIDFIELD CONCOURSE PROJECT UPDATE

Mr. David Kim and Mr. Brent Kelley gave an update on the Midfield Concourse project.

Mr. Kelley said the remote concourse is a five level facility. Access to the concourse will be either via underground passenger tunnel, walkway or by bus operations from the CTA. The concourse is scheduled to open in late 2019 or in 2020. The facility is being designed to accommodate a variety of passenger access and communication needs.

Mr. Kim showed a series of concept shots showing where different features will be going.

The speakers wanted to give an update on items brought up by the Committee on their last visit. These items included areas of refuge counter design, and adult changing rooms.

In reference to areas of refuge: the terminal only has four stairwells. They're internal to the building. The other stairwells are external to the building. So once you leave the building you're actually out in the open air.

ADA COMMITTEE MEETING MINUTES/18 OCTOBER 2017

The building is a fully sprinkled building. The fire code does not require areas of refuge for fully sprinkler equipped buildings. The stairwell doors are two hour rated.

The issue of having a side approach to the check-in counter was also addressed, to whereby persons with disabilities will now be able to use a frontal approach.

Adult changing stations have also been addressed, and will be included in the center core of the building. The changing station will include a sink, toilet, a foldable table equipped to go up or down to adjust for height.

ITEM 6. SELF-IDENTIFICATION LANYARDS (taken out of order)

Mr. Rolon posed the idea of using self-identification lanyards similar to a program introduced by Gatwick Airport in the United Kingdom. The program would be very helpful in identifying individuals who may need assistance in an evacuation.

The lanyards would be handed out by participating airlines to individuals who self-identify as disabled. No personal information would be taken about the passenger requesting the lanyard, thus assuring confidentiality of their identity. There would be no cost to the traveler for the lanyard.

Mr. Rolon asked the committee for a motion on whether they wish to endorse the airport following Gatwick's lead and make self-identification lanyards available at LAX.

ITEM 11. TSA REPORT

There was no TSA Report.

ITEM 12. LAWA PROJECTS PREPORT

There was no Projects Report

ITEM 13. CITY ATTORNEY REPORT

Ms. Kerrin Tso gave the report for the City Attorney's Office. The court set a trial date on 5 September for 1 May 2018, in the Tudor / A-COM cases. The City of Los Angeles and the plaintiffs have filed discovery.

As previously reported to the Committee, Tudor had filled a petition for Writ of Certiorari with the U. S. Supreme Court, regarding the reversal by the 9th Circuit of the trial courts' decision in the Tudor and A-Com case. On 27 September, the City filed a brief in opposition of the Certiorari Petition, and on 9 October Tudor filed a reply brief to the City's opposition brief. We are waiting to hear back from the U. S. Supreme Court whether or not they will consider listening to the case.

ITEM 14. LAWA ADA COORDINATOR REPORT

Mr. Rolon reported that the specifications for a new ADA Special Assistance Vehicle were prepared. The new ADA Special Assistance Vehicle will replace one of the two existing vehicles.

Mr. Rolon reported that he went with a CASp to identify a location for the new ACCESS pick-up point for TBIT. Once the report is submitted it will go to traffic engineering to get the work done.

ITEM 15. NEW BUSINESS

Mr. Cluskey announced that he was going to have to resign from the committee because he is moving to the East Coast. He said he enjoyed the time he served on the committee.

ITEM 16. ADJOURNMENT

The meeting adjourned at 3:00 p.m.

Access and Accommodation Advisory
Committee (DAAAC)

Minutes were presented to the DAAAC Committee at its 17
January 2018, meeting for approval.

Minutes for 18 October 2017 were approved/not approved.


Secretary

17 Jan 18
Date