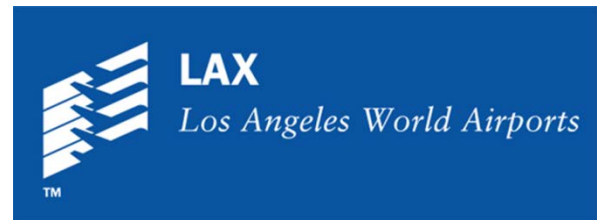


Lot C FAQs



Lot C Shuttle Service

Q: What are the hours of operation for the Lot C shuttles?

A: The Lot C shuttles run 24 hours, 7 days a week.

Q: Do I have to pay for the Lot C shuttles?

A: The Lot C shuttle is free for all Lot C customers.

Q: How long should I expect to wait for a Lot C shuttle?

A: You should expect to wait approximately 15-25 minutes for a Lot C shuttle. However, the wait may be **as long as 40 minutes** during peak times and holiday periods.

Q: Where can I catch the Lot C shuttles?

A: There are 16 shuttle stops throughout the parking lot, including the bus depot, where you can catch the shuttle to the terminals. At the terminals, you can catch the shuttle back to Lot C on the Departures (upper) level at the *Private Parking* shuttle pick-up stop in front of the terminals.

Q: Where can I send in my comments or complaints about the Lot C shuttle service experience?

A: If you have any comments or complaints, please send them to landsidecomments@lawa.org.

Lot C Parking

Q: Where is Lot C located?

A: The address for Lot C is 6221 W. 96th Street, Los Angeles.

Q: How much does it cost to park my car at Lot C? Is there monthly parking?

A: The hourly rate for Lot C is \$4 or fraction thereof; with a maximum of \$12/day. The daily rate is \$12, and monthly parking is not available at Lot C. For example, the cost of parking at Lot C for 25 hours would be a total of \$16: \$12 for the first 24 hours, and \$4 for the additional hour.

Q: What forms of payment are accepted at Lot C?

A: Cash and major credit cards, **including Visa, Master Card, American Express, Discover, and Union Pay,**) are accepted at Lot C.

Lot C FAQs

Q: Do I need to make a reservation for parking? Is it usually a problem to get a parking spot during the holidays?

A: Parking is available on a first come, first served basis. There is no reservation system available at this time. During holidays and peak periods, we suggest you give yourself ample time to find parking. For real time parking availability information, please call 310-893-4676.

Q: Will I be able to park in Lot C if I have a large truck, trailer, RV, or camper?

A: Unfortunately, Lot C does not accommodate any of the above vehicles.

Q: If I require an ADA parking space, will Lot C be able to accommodate my needs?

A: Yes! Lot C has 114 designated ADA parking spaces but, again, keep in mind that Lot C parking is on a first come, first served basis.

Q: Is Lot C equipped to charge my electric vehicle?

A: Lot C has 20 EV charging spaces available on a first come, first served basis. These spaces are located near the Lot C bus depot.

Q: Are there any alternative parking options if Lot C is full?

A: There are many nearby private parking lots **such as Park 'N Fly** as well as the short term LAX terminal parking garages if Lot C is full. These LAX terminal garages cost \$30/day, \$3 for the first hour, then \$2 for each additional half hour for a maximum of \$30 per day.

Q: If I leave an item on the shuttle, who do I contact to retrieve it?

A: You may contact Lost and Found at landsidecomments@lawa.org or 310-893-4676 to inquire about your lost items.

Q: Who do I contact in case of an emergency?

A: To reach Airport Police, please call 424-646-7911.