



Before arriving at LAX, travelers should remember:

- Do not pack or bring prohibited items to LAX. Visit the U.S. Transportation Security Administration's website at www.tsa.gov for an up-to-date list of items permitted and prohibited in carry-on or checked luggage.
- Leave gifts or large boxes unwrapped for inspection.
- Avoid wearing clothing, jewelry and accessories that contain metal. Metal items may set off an alarm during passenger screening.
- Carry-on items are limited to one carry-on luggage plus one personal item, such as laptop computer, purse, backpack, briefcase or camera case. Some airlines allow no carry-on items at all without a fee. Check with your airline on its carry-on policy.
- Place identification tags on and in all your baggage.
- Travelers 18 years and older require government-issued photo identification to enter passenger security screening.
- Save time by printing boarding passes using airlines' Internet websites.
- If you wish to lock checked luggage, use a TSA-recognized lock. Visit www.tsa.gov for a list of manufacturers who make luggage and locks that can be opened with a special tool used by security screeners.
- Check flight status to ensure there are no delays using airlines' Internet websites.
- Ride comfortably to LAX on shared-ride public transportation, such as LAX FlyAway® buses, Metro Rail Green Line, door-to-door shuttle vans, long-distance public buses, taxis and limousines.
- Motorists meeting arriving passengers can park and wait free in the LAX Cell Phone Waiting Lot at 96th Street and Vicksburg Avenue adjacent to LAX Parking Lot C.

While at LAX, travelers should remember:

- Passenger dropoff and pickup is permitted at terminal curbside only – no parking or waiting at curbside is allowed. Meet family or friends in airline baggage areas on the Lower/ Arrivals Level or terminal curbside.

- Watch personal belongings at all times. Do not agree to watch strangers' items.
- Do not leave valuables in parked vehicles. Remember to lock doors and close windows.
- In case of emergency or to report suspicious activity, call Los Angeles Airport Police at (424) 646-7911. To report suspicious activity within the City of Los Angeles, contact iWatch hotline at (877) 284-7328.

At passenger security screening:

- Do not bring drinks (including unopened bottles or cans) to security check-points.
- Take laptop computers out of their carrying cases and place them in a separate bin.
- Take off your outer coat, jacket, blazer or sweater.
- Remove shoes.
- Place all metal items inside your carry-on bag, such as coins, pens, keys and cellular phones. Or put them in a clear plastic zipper bag so you can “zip” through passenger screening.

For passenger service information:

- Visit the LAX Internet website at www.lawa.aero/lax then click on “Airport Conditions” for information on current flight operations, weather impacts across the U.S., real-time vehicular traffic conditions, parking availability, airline terminal locations, and other useful information.
- Visit www.LAXisHappening.com for real-time traffic conditions, new dining and shopping options, and information about potential impacts related to LAX’s ongoing multi-billion-dollar modernization program.
- Call the LAX automated, general information operator at (855) 463-5252.
- Passengers with disabilities, medical concerns, or other special needs can visit the LAX Internet website, then click on “ADA Traveler Info” for information on LAX’s accommodations.
- Passengers with questions or complaints about security procedures should call the TSA Consumer Response Center toll free at (866) 289-9673 or e-mail at TSA-ContactCenter@dhs.gov.
- For customs procedures and to see a list of items that can be brought into the country, check the U.S. Customs and Border Protection website at www.cbp.gov.
- To retrieve items left behind at passenger screening stations, contact TSA Lost and Found at (310) 242-9073, or tsalaxlostandfound@tsa.dhs.gov. For items left behind on LAX Shuttle buses, contact (310) 646-1942 ext. 210. For other lost items, contact LAX Airport Police Lost and Found at (424) 646-5678.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services, and activities. Alternative formats in large print, braille, audio, and other forms (if possible) will be provided upon request.