



**LOS ANGELES WORLD AIRPORTS
ADA ADVISORY COMMITTEE MEETING
15 FEBRUARY 2017**

**Flight Path Museum
6661 West Imperial Highway
Los Angeles, CA 90045**

CALL TO ORDER

Myrna Cabanban called the meeting to order at 1:08 p.m.

ITEM 1. ROLL CALL

Cabanban called for the roll:

ADA Committee Members – Community Representatives

- Chairperson Sam Overton: Present (via teleconference)
- Myrna Cabanban: Present
- Ruthee Goldkorn: Present (via teleconference)
- Louie Herrera: Present (arrived late)
- Jody Schinnerer: Absent

ADA Committee Member – Airline Representative

- Joe McGlynn: Present

ADA Committee Member – TSA Representative

- Danielle Bean: Absent

ADA Committee Members – LAWA Representatives

- Brian Haig: Absent
- Heidi Harmon: Present
- Brandy Welch: Excused

ADA Committee Liaison

- Kerrin Tso - Present

ADA Committee – Staff

- Larry Rolon, Administrator: Present
- Darcy Driscoll, Secretary: Present

Guests

- Richard Ray, Department on Disability
- John Rodriguez, Department on Disability
- Geoffrey Straniere, Department on Disability
- Jonathan Klein, Federal Aviation Administration
- June Kailes, Disability Policy Consultant (via teleconference)

ITEM 2. WELCOME

Chairperson Overton welcomed everyone to the meeting and explained that he teleconferenced into the meeting because he was unable to attend in person.

ITEM 3. PUBLIC COMMENTS

No public comments.

ITEM 4. CONSENT CALENDAR

Consent Calendar was approved.

ITEM 5. CHAIRPERSON REPORT

Overton said that Committee members were in the process of interviewing three to four people for consideration of filling the vacant seats on the ADA Advisory Committee. Ruthee Goldkorn said that she didn't get a chance to conduct her candidate interview because she never received the email with the contact information. Larry Rolon indicated that he would resend the email accordingly.

Overton then provided input on the qualifications that each candidate should possess. He said that it is important that each potential candidate have experience with taking flights in and out of commercial airports. The candidates should also be able to describe any problems they have encountered at airports. Overton also emphasized that each candidate should live in one of the Los Angeles World Airports service areas which are defined as Kern County, Ventura County, Santa Barbara, and Los Angeles - not Orange County and not San Diego since they both have major airports of their own.

Overton then brought up the status of the revised ADA Advisory Committee bylaws. He said he has been reviewing the Neighborhood Councils' various rules and regulations and believes them to be more bureaucratic than what the ADA Advisory Committee needs. Overton said he would prefer to establish something more streamlined because he feels that the ADA Advisory Committee has managed to move ahead without a whole lot of rules. He said he would like to hold off until next month (March) to further discuss the bylaw details.

Overton asked the Committee if anybody had any comments about the draft of the bylaws that was sent out to all members. Goldkorn advised Overton that she had previously submitted some minor corrections. She also applauded Overton for his work on the bylaws. Overton responded by indicating that he did integrate Goldkorn's comments.

Kerrin Tso reminded the Committee that all comments must be made available to the public.

ITEM 6. TSA REPORT

No TSA report was provided due to the absence of the TSA representative.

ITEM 7. LAWA PROJECTS REPORT

Heidi Harmon reported on ADA Phase 2. She mentioned that they are finishing the punch list items throughout the Central Terminal Area. Harmon then said that the design of Phase 3 is in process for Admin West, the Flight Path Museum, and the Postway, which is where the Airport Police are located.

ITEM 8. CITY ATTORNEY REPORT

Kerrin Tso reported that there is a hearing date on the Molav appeal about the extensive explanation regarding Tutor Perrini and AECOM Services, Inc. She said that the City's appellate brief was joined by the League of California Cities and will be heard the first week of April 2017. Tso emphasized that it is a very important case for a lot of public entities. She said the City wants to be able to rely on its indemnity clauses when it has construction contracts. However, there is concern given that Judge Otero in his ruling stated that ADA preempts the City's indemnity clauses.

ITEM 9: ADA COORDINATOR REPORT

Larry Rolon distributed stickers and cards that say, "Please Face Me While Speaking, I am Hard of Hearing" and explained that the ADA Office created an outreach program to assist people with hearing impairments whom are traveling. Rolon said the program was designed after talking to members of the hearing impairment community. Rolon indicated that the program is meant to help hard of hearing guests communicate with various service staff throughout the terminals and aboard an airline. He also mentioned that the back of the cards inform guests about the "Text to 911" emergency assistance program that was recently initiated by the Airport. Richard Ray commended Rolon for making the effort to assist hard of hearing airport guests. Ray further stated that the Airport's "Text to 911" emergency service is a great program.

Next, Rolon distributed "Your Voice Matters" cards that will be handed out to people with disabilities by wheelchair service attendants and tickets counter agents. The purpose of the cards is to let people with disabilities know that the ADA Office has a questionnaire on LAWA's ADA website that solicits input about the different services the Airport provides to the disability community.

Rolon then mentioned that Deborah Flint, CEO of Los Angeles World Airports, would like to meet with the Committee in April 2017 to discuss the LAMP project. He said that he believes the presentation will involve staff reports and include maps and diagrams. Louis Herrera said that pictures, illustrations, and maps are great, but how will a person in a wheelchair know if the LAMP project will be accessible without touring the actual project.

Harmon clarified that the LAMP project does not yet exist. In answer to Committee members question about what the acronym LAMP stands for, Darcy Driscoll verified that LAMP is an acronym for Landside Access Modernization Program. Rolon confirmed that the LAMP program involves infrastructure changes inclusive of new light rail transportation.

June Kailes (via teleconference) added that she thinks the connection between the Airport and a light rail system will be significant and that the Committee should be mindful of the project so that it can catch any potential accessibility issues that could be problematic down the road. Overton said he agreed with Kailes comment and reiterated that it's an important project.

Joe McGlynn added to the discussion by mentioning that he has seen a number of nice productions on the LAMP. He suggested it might be useful to view one of the presentations at the Committee meeting in March so that the Committee will be somewhat informed about the project prior to the CEO's presentation in April. Rolon said he would check to see if he could locate one of the presentations and air it at the Committee meeting in March.

Rolon then told the Committee that the ADA Office will be holding its next Autism Flight Experience Program on Saturday, February 25 from 4 p.m. – 7 p.m. He said the event was designed in partnership with All Nippon Airways (ANA) and is completely booked with approximately 80 people confirmed to attend. Rolon also mentioned that the Autism Flight Experience event includes airport partners such as TSA, LAXPD, and Customs and Border Protection (CBP) Rolon invited all Committee members to attend and asked that they RSVP as soon as possible so that they can be cleared through CBP.

Next, Rolon showed the Committee a portable cot that could be used during an emergency event at the Airport where people might have to shelter in place for an extended period of time. He said he wanted to ensure that the cot could accommodate a person with a disability that uses a wheelchair. Specifically, Rolon said he wanted the Committee to review if a person in a wheelchair could transfer comfortably from their seat in the wheelchair to the cot. He demonstrated that the cot has arm rests at the end of each side and that the cot was equipped with medical arm to support transfusion supplies if the need arose.

Cabanban inquired if the cot was adjustable. Rolon confirmed that it was adjustable. Kailes mentioned that there are a number of different cot products for people with disabilities. She said they can be higher and wider, and tend to have a higher weight capacity as well. Kailes said she would email the criteria that she had on file – but that it might be outdated.

Kerrin Tso advised the Committee to be mindful that the cots will not be for long-term use. She said that the cots just have to be sufficient for short-term use in the event of an emergency. Rolon concurred with Tso and said that in the case of a catastrophic emergency, people would ultimately be transferred to City shelters.

Lastly, Rolon provided a brief overview of wheelchair usage statistics for 2016. He said that LAX had over 1 million total wheelchair pushes. He said the numbers demonstrated an increase from 2015.

ITEM 10. NEW BUSINESS

Overton raised an issue that was recently brought to his attention. He said he was made aware that a number of members of the Los Angeles City Commission on Disabilities have inquired what was going on with people with disabilities who get caught in the recent immigration ban. Rolon responded by advising Overton that he had an executive debrief on February 14. He said that the impact of the immigration ban was most significant at LAX during the last weekend in January – specifically on Sunday, January 29. Rolon said the most problematic issue that occurred was related to traffic congestion throughout the CTA. He said the only terminal that was really impacted was TBIT.

McGlynn confirmed what Rolon said and added that very few passengers overall were detained. He said that at the extreme, the number of passengers detained was under 10. Rolon concurred and also pointed out that LAWA does not have any control over the actions of the CBP when it comes to federal law enforcement. He did say that he believes CBP did comply with Section 504 which is mandated by all federal agencies. Rolon said his experience with CBP has demonstrated them to be cognitive and sensitive to people with disabilities.

Overton thanked the Committee for their responses to his inquiry.

John Rodriguez from the Department on Disability said that he thinks the Commission on Disabilities would be interested in receiving an update about what happens in CBP. He said that the Commission really is in the dark about the CBP's standard procedures, and that it might be helpful to hear about what happened during the immigration ban.

Rolon responded that he could only address issues from an Airport perspective and that he could not address them from a CBP perspective. Rodriguez understood and said that perhaps the Commission needs to be provided with the appropriate contacts for CBP so that they can reach out to them. He further expressed his interest in discussing the CBP issue after he heard that City Attorney Mike Feuer filed a freedom of information act requesting to know what happened at LAX during the immigration ban.

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Rolon advised Rodriguez that he would gladly reach out to CBP to see if they are willing to participate in a meeting with the Commission on Disabilities, however, Rolon emphasized that he could not force them to do so.

Next, Rolon brought up that he and Committee member Louis Herrera met with LAWA's IT's Enterprise Architecture director, Mark O'Connor, to discuss wayfinding technology for people with visual impairments. He said that new technology is being developed at a very rapid pace and that it's paramount for the ADA Advisory Committee to identify technology that would work well in terminals for people with disabilities. Rolon expressed that the timing to consider new technology is really agreeable because of all the new construction that's taking place throughout LAX. He reminded the Committee members that they should be prepared to bring up ideas for different types of technology that might be useful and needed at the Airport.

Kailes mentioned that she noticed that a lot of people seem to be moving away from water fountains and instead are installing water fillings stations for people to fill their water bottles. Kailes said that before they install more at the Airport, it might be a good idea to check for any current access issues. Rolon agreed accordingly.

ITEM 11. Adjournment

The meeting was adjourned at 2:40 p.m.

Minutes were presented to the ADA Committee at its 15 March 2017 meeting for approval. Minutes for 15 February 2017 were approved/not approved.


Secretary

3-15-2017
Date