

Los Angeles International Airport & Vicinity

Airline Locations

Los Angeles International Airport Travelers Guide



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LOST & FOUND**

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DROP-OFF & PICK-UP**

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AREA**

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TRANSIT CENTER
LAX CELL PHONE
WAITING LOT**

**METRO STATION
Green Line**

**REMOTE RENTAL
CAR DEPOT**
G-Bus Century & Airport Blvd.

AIRPORT POLICE

**DEPARTURES
UPPER LEVEL**

**ARRIVALS
LOWER LEVEL**

**BOB HOPE
HOLLYWOOD USO**

1

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TERMINALS

**PARKING
STRUCTURES**

**RIDE SERVICE
PICK-UP**

As a covered entity under Title II of the Americans With Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities. Alternative formats in large print, braille, audio, and other formats (if possible) will be provided upon request.

Tom Bradley International Terminal (Terminal B)

- | | |
|--------------------------|----------------------------------|
| Aeroflot | EVA Air |
| Air Berlin | Fiji Airways |
| Air China | Iberia |
| Air France | Japan Airlines |
| Air New Zealand | KLM |
| Air Tahiti Nui | Korean Air |
| Alitalia | LAN Airlines |
| All Nippon Airways (ANA) | Lufthansa |
| Asiana | Norwegian Air |
| British Airways | Philippine Airlines |
| Cathay Pacific | Qantas |
| China Airlines | SAS |
| China Eastern | Saudia |
| China Southern | Singapore |
| Copa (Arrivals Only) | SWISS |
| El Al Israel | Transaero Airlines |
| Emirates | Turkish Airlines |
| Ethiopian Airlines | Virgin Australia (Arrivals Only) |
| Etihad Airways | WOW Air |

Terminal 1

Southwest

Terminal 2

- | | |
|-------------------------------|--------------------------------|
| Aer Lingus | Qatar Airways |
| Aeromexico (Aerolitoral Only) | Southwest (International Only) |
| Air Canada | Sun Country |
| ArkeFly (Seasonal) | Thomas Cook |
| Avianca | Virgin Atlantic |
| Hainan Airlines | Volaris |
| Hawaiian Airlines | WestJet |
| Interjet | XL Airways France |

Terminal 3

Allegiant • Boutique Air • Frontier • JetBlue • Spirit
Virgin America • Virgin Australia (Departures Only)

Terminal 4

American

Terminal 5

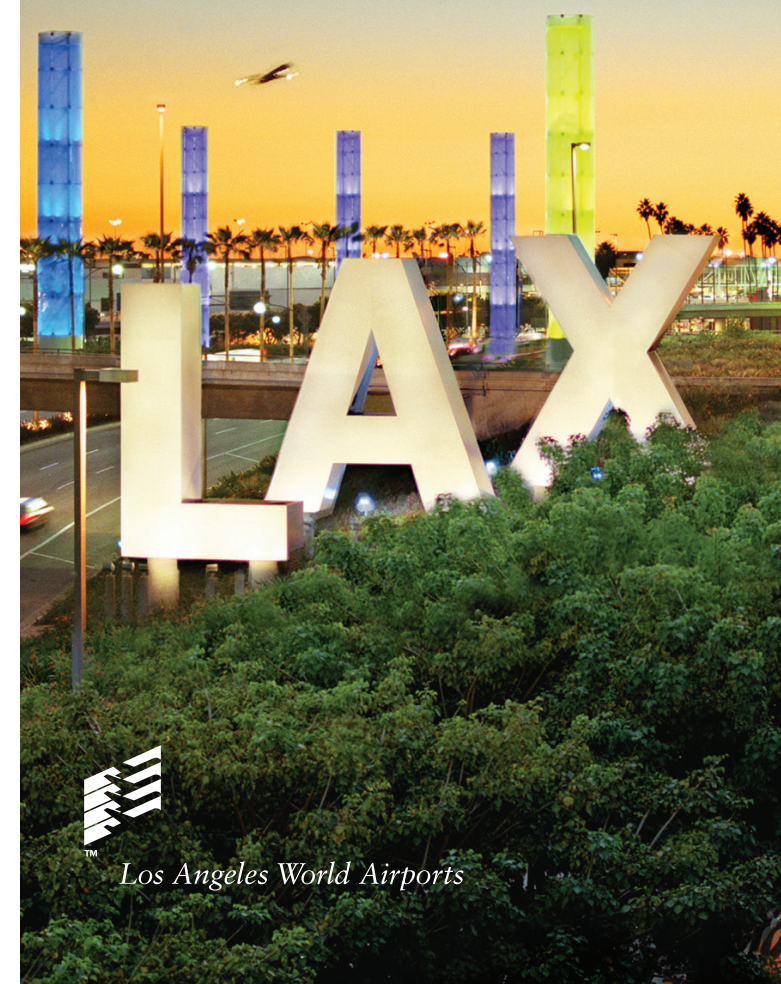
Delta

Terminal 6

Alaska • American Eagle • Copa (Departures Only)
Great Lakes • Mokulele

Terminals 7 & 8

United • United Express



WELCOME TO LAX

Welcome to Los Angeles International Airport (LAX), one of the busiest airports in the world. LAX is located at 1 World Way, Los Angeles, CA 90045, 17 miles from downtown Los Angeles, and convenient to many tourist sites, business centers, and cultural hubs.

LAX is open 24 hours daily, including holidays. Depending on flight schedules in each terminal, airline check-in counters and passenger security-screening areas open between 4:00 a.m. and 9:00 a.m. and close between 12:00 midnight and 2:00 a.m.

This brochure briefly describes services available at LAX. Detailed information on these services and more is available at www.lawa.org/welcomelax.aspx.

The public can also follow developments at LAX at www.twitter.com/flyLAXairport, at www.facebook.com/LAInternationalAirport, and at www.YouTube.com/laxairport1.

LAX Services Phone Directory	
Emergencies.....	(424) 646-7911
LAX General Information	(855) 463-5252
TTY CA Relay Service	(800) 735-2929
Airport Police Station	(424) 646-6100
FlyAway® Bus.....	(866) 435-9529
Lost and Found-LAX	(424) 646-5678
Lost & Found-TSA.....	(310) 242-9073
Medical Services	
First Aid Station-TBIT.....	(310) 215-6000
Reliant Medical Center.....	(310) 215-6020
Parking Services.....	(310) 646-2911
Lot C Lift-Equipped Vans	(310) 646-6402 or (310) 646-8021
Passenger Information	
Office	(424) 646-8471
Terminal 1	(310) 646-2271
Terminal 2	(310) 646-3181
Terminal 3	(310) 646-2273
TBIT Arrival Level	(424) 646-7694 or (424) 646-8078
TBIT Departure Level.....	(424) 646-7689
Terminal 4	(310) 646-2274
Terminal 5	(310) 646-2275
Terminal 6	(310) 646-2276
Terminal 7/8	(310) 646-2277
U.S. Customs & Border	
Protection Public Information.....	(310) 665-4560
USO	(310) 645-3716 or (310) 645-5830

SERVICES

All terminals are equipped with restaurants, cocktail lounges, news and gift shops, specialty stores, public telephones, luggage carts, restrooms, nursing rooms, free charging stations for personal electronic devices, automated teller machines (ATMs), and free Wi-Fi. Foreign currency exchange is available in all terminals except Terminal 8. There are no mailboxes or luggage storage lockers in any of the terminals.

Information Counters

Passenger information counters are located in all terminals on the Lower/Arrivals Level near baggage claim, and are open from 7:00 a.m. to 10:00 p.m. Monday through Friday, and from 9:00 am to 9:00 p.m. on Saturday and Sunday. The Tom Bradley International Terminal has a second information counter on the Upper/Departures Level. Each counter has telephone access to foreign-language interpreters for non-English-speaking passengers seeking assistance.

- Self-service, touch-screen Interactive Visitor Center kiosks, located in baggage claim areas of all terminals, provide information on airport-area hotels, ground transportation, rental cars, and other services. The kiosks are equipped with phones connected directly to services listed.
- U.S. Customs & Border Protection Public Information Office, located on the Upper/Departures Level of the Tom Bradley International Terminal, is open from 7:00 a.m. to 11:00 p.m. daily for inquiries about its programs, regulations, and forms.

Airport Police

Los Angeles Airport Police Station, located two blocks from the airline terminals at 6320 West 96th Street, is open 24 hours daily. For Airport Police assistance, contact any airport employee.

Medical Services

- First Aid Station, located in the Tom Bradley International Terminal on the Upper/Departures Level, is open from 10:00 a.m. to 10:00 p.m. daily, including holidays.
- Reliant Medical Center, located two blocks from airline terminals at 9601 South Sepulveda Boulevard (intersection of 96th Street), is open 24 hours daily, including holidays, for travel immunizations and other non-emergency needs. For further information, visit www.reliantimmediatecare.com.

Passengers with Disabilities

Detailed information about LAX's accommodations for passengers with disabilities is available on the airport's website at www.lawa.org/welcomelax.aspx. In addition to airlines providing wheelchairs and other services, LAX's accommodations include:

- FREE lift-equipped LAX Shuttle buses and special vans transport passengers between LAX Economy Parking Lot C and airline terminals, as well as between terminals. Shuttle buses operate frequently 24 hours daily, including holidays. The van service is available on-call and operates daily from 5:00 a.m. to 12:30 a.m. the next day.
- Relief areas for service animals strategically located inside all terminals and outside on the Lower/Arrivals Level at three locations.
- Telephone/teletypewriter for the deaf (TTY), accessible restrooms, elevators, and other services in each terminal.
- Transportation Security Administration (TSA) Notification Cards for passengers who discreetly want to alert security screeners about medical devices they may have. Cards are available from airlines, wheelchair providers, or at www.tsa.gov.

Lost and Found

Passengers may contact several sources for assistance in recovering lost items:

- Check with airlines for lost suitcases and items left on aircraft. For airline contacts, visit www.lawa.org/welcomelax.aspx, then click on [Airlines & Flights](#).
- Check with the TSA for items left at passenger security-screening stations. TSA Lost & Found, located at 5757 West Century Boulevard, Suite GF06, is open 8:00 a.m. to 3:00 p.m. Monday through Friday.
- Check with the transportation company for items left in taxis, buses, vans, rental cars, and other public vehicles. For transportation contacts, visit www.lawa.org/welcomelax.aspx, click on [Ground Transportation](#).
- Check with LAX Airport Police Lost & Found for items lost elsewhere at LAX such as restaurants, stores, parking lots, and sidewalks. Airport Police Lost & Found, located at 5600 West Century Boulevard, is open from 8:00 a.m. to 2:00 p.m. Monday through Friday. Passengers may also file an on-line search request at www.lawa.org/welcomelax.aspx, click on [Passenger Information & Services](#), then click on [Lost and Found](#).

USO Bob Hope Hollywood USO

This state-of-the-art USO Center, located on the Lower/Arrivals Level across the roadway between Terminals 1 and 2, is open 24 hours daily, including holidays. Military personnel and their families may take advantage of many FREE services including: snack bar, big-screen TV lounge with extensive DVD library, Internet computer center, Disney-inspired family room, nap room, luggage storage, men's and women's restrooms and showers, outdoor patio and barbeque, and displays of memorabilia of famed comedian and USO entertainer Bob Hope. For further information, visit www.bobhopeuso.org.

Parking

Parking Services Office, located in Parking Structure 2A across the roadway facing Terminal 2, is open 24 hours daily, including holidays. Additional information about parking is available at www.lawa.org/welcomelax.aspx, then click on [Parking](#).

- Central Terminal Area has eight parking structures across the roadway from airline terminals. Parking for the Tom Bradley International Terminal is available in Parking Structures 3 and 4. All parking structures may be accessed from either the Upper/Departures or the Lower/Arrivals level. Fees are \$3 for the first hour or fraction thereof, then \$2 for each additional 30 minutes or fraction thereof, up to a maximum of \$30 for each 24 hours. Credit cards accepted.
- Economy Parking Lot C is located at 96th Street and Sepulveda Boulevard. FREE LAX Shuttle buses marked [C-96th Street](#) operate 24 hours daily, including holidays, on a frequent schedule between Lot C and the airline terminals. LAX buses drop off and pick up passengers on the Lower/Arrivals Level under the blue sign, [LAX Shuttle – Airline Connections](#). Fees are \$4 for the first hour or fraction thereof, then \$4 for each additional hour or fraction thereof, up to a maximum of \$12 for each 24 hours.
- FREE Cell Phone Waiting Lot is located at 96th Street and Vicksburg, adjacent to the southwest corner of LAX Economy Parking Lot C and one-fourth mile from the entrance into LAX's passenger terminal area. Motorists meeting arriving passengers can wait for free, up to two hours, until passengers call to say they are ready to be picked up in front of their terminal. Arriving passengers may also take LAX Shuttle buses marked [C-96th Street](#) under the blue sign [LAX Shuttle-Airline Connection](#) to meet motorists in the Cell Phone Waiting Lot.



GROUND TRANSPORTATION

Visitors to LAX should only use authorized ground transportation services located at designated stops in front of each terminal on the Lower/Arrivals Level.

Walking between terminals takes approximately five minutes and across the Central Terminal Area approximately 15 minutes.

LAX Shuttle Buses marked [A-Airline Connection](#) transport passengers for FREE between airline terminals. Passengers board and disembark from LAX Shuttles under the blue sign [LAX Shuttle-Airline Connection](#).

LAX FlyAway® Bus provides direct service daily, including holidays, at six locations. Schedules and fares subject to change:

- Hollywood** – Buses operate at 15 minutes past each hour, between 5:15 a.m. and 10:15 p.m. Fare is \$8 one way.
- Long Beach** – Buses operate on the half-hour, between 5:30 a.m. and 10:30 p.m. Fare is \$9 one way.
- Metro Orange Line Woodley Station** in the San Fernando Valley – Buses operate on the hour, between 4:03 a.m. and 11:03 p.m. Fare is \$9 one way.
- Union Station** in downtown Los Angeles – Connect to Los Angeles County Metro Light Rail, Metrolink regional rail, Amtrak rail, and to numerous public bus networks. FlyAway® buses operate 24 hours generally on the hour and half-hour. Fare is \$9 one way.
- Van Nuys** in the San Fernando Valley – Buses operate 24 hours generally on the hour and half-hour. Fare is \$9 one way.
- Westwood/UCLA** in West Los Angeles – Buses operate on the hour between 6:00 a.m. to 11:00 p.m. Fare is \$10 one way.

Most major credit cards are accepted. Cash is NOT accepted. Cash may be used to purchase FlyAway® tickets at all Metrolink ticket vending machines at Union Station. On-line ticketing is available at www.LAXFlyAway.org. Buses pick up passengers under the green sign [FlyAway, Buses & Long Distance-Vans](#).

Airport-Area Hotels and Private Parking Lots provide courtesy vehicles under the red sign [Hotel & Parking Lot Shuttles](#).

Long-Distance Vans and Scheduled Buses serve specific areas of Southern California. These services pick up passengers under the green sign [FlyAway, Buses & Long-Distance Vans](#).

Metro Light Rail Green Line Aviation Station connects to other Los Angeles County Metro rail lines and buses. Passengers board LAX Shuttle buses marked [G-Greenline](#) under the blue sign [LAX Shuttle-Airline Connection](#).

Public Buses are available at the LAX Transit Center at 96th Street and Sepulveda Boulevard, adjacent to Parking Lot C. Passengers board LAX Shuttle buses marked [C-96th Street](#) under the blue sign [LAX Shuttle-Airline Connection](#). The Transit Center serves Los Angeles Metro, Culver City Bus Lines, Santa Monica Big Blue Bus, and Torrance Transit.

Rental Car offices are located away from airline terminals. Rental car courtesy vehicles pick up passengers under the purple sign [Car Rental Shuttles](#). Some rental car companies are required to meet customers at the Remote Rental Car Depot at the intersection of Century and Airport boulevards. These customers board LAX Shuttle buses marked [G-Greenline](#) under the blue sign [LAX Shuttle-Airline Connection](#).

Shared-Ride Vans, Prime Time Shuttle and SuperShuttle, serve all Southern California counties. Vans pick up passengers under the orange sign [Shared Ride Vans](#).

Taxis can be found curbside on the Lower/Arrivals Level under the yellow sign [Taxis](#). Only authorized taxis displaying an official seal from the City of Los Angeles Department of Transportation are permitted at LAX.

App-Based Ride Service vehicles pick up and drop off passengers on the Upper/Departures Level ONLY. Customers standing at brown signs marked [Ride Service](#) will help drivers find them. App-based commercially licensed vehicles pick up passengers on the Lower/Arrivals Level.

