# Quarterly Newsletter PARKING SERVICES

January 2020\_

# **Employee Parking**

## **Additional Buses Coming Soon**

Starting this year, LAWA plans to acquire seven (7) 35 ft., low floor, ADA-compliant buses as new addition to its employee shuttle fleet. This will allow LAWA to gradually retire some of its aging buses and replace them with new, more efficient and economical buses; and, at the same time, consistently maintain expected service levels (i.e. 7 - 10 minute wait times) to meet increased employee transportation demand.

## **Employee Lot South Expansion**

In 2019, over 1,400 spaces from former Lot C public parking were converted to employee parking and annexed to Employee Lot

## **CTA Employee Parking**

Employee parking pass (EPP a.k.a. non-revenue cards) holders may park in P2A (lower level) when other CTA garages are at full capacity or closed. A parking attendant is stationed at the first entrance of P2A to screen and assist parkers. EPP holders need to show their EPP card and badge to gain access into the garage. This arrangement is in place only during the garage closures of P1, P2B, or P7. If you have any questions, please contact ABM parking office.

## **New LAX Economy Lot E**

Also new in April 2019 is the relocation of former economy Lot C to 5455 West 111<sup>th</sup> St. and rebranded the new lot as 'Economy Lot E' consisting of 2,690 public parking spaces. Guests pay an hourly rate of \$4 up to the maximum \$12 daily rate. Payment options include cash, credit card, Apple Pay and Android Pay. A Pay-On-Foot station is available for the convenience of customers who want to pay their parking fee prior to exiting the lot. In addition, customers have the option to pay at two vehicle exit locations. Each exit has two lanes consisting of: 'Cash or Credit Card' payment lane and a 'Credit Card Only' lane. Parking ambassadors are also available 24 hours a day to assist customers.

The lot also provides a 24-hour shuttle service to/from all CTA terminals and the Remote Car Rental Depot on Century Blvd. with an average 15-minute wait time, depending on traffic conditions. For convenience, passengers can scan QR codes at shuttle stops in Lot E to monitor real time location of buses via the 'Passio GO!' website.

## 2019 Parking Services Year In Review

91K passengers served in 2019 using ADA buses 4.8M total transactions processed for CTA parking 15-20 minute average wait time for Green Line shuttle buses 278K passengers served in 2019 using Airline Connector buses 7-10 minute average wait time for employee shuttle buses/City Bus Center 117K total transactions processed at VNY FlyAway parking facility for CY2019 2K average number of passengers transported daily between Green Line and CTA 12K average number of LAX employees transported daily between employee lots and CTA 3K average number of passengers transported daily between Public Long Term Economy Lot E and CTA

South, which makes Lot South the largest employee parking lot at LAX with 3,100 total spaces. The expansion can accommodate about 2,500 additional employees.

#### **Additional Holiday Transportation Services**

Due to the high volume of passengers and heavy traffic expected during the holiday season, LAWA provided six cutaway buses, from Dec. 20, 2019 thru Jan. 6, 2020, and will maintain three out of the six buses throughout most of this year to supplement regular shuttle operations for the Green Line, City Bus Center and Employee Lots. The temporary service was added to maintain service levels, anticipated passenger demand, and increased traffic during the peak holiday season. In addition, other city transit agencies also provided buses to augment LAX ground transportation operations during the holidays.

# **CTA Parking Garages Automated in 2019**

In CY2019, parking structures P2B, P3, P4, and P7 were upgraded to an automated system for more efficient operations and improved guest experience, in conjunction with LAX's landside modernization program. The upgrades include automated Pay-On-Foot payment machines, License Plate Recognition (LPR) system, and automated Pay-In-Lane express exit machines.

#### **Employee Parking**



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#### **Rideshare Programs**

Transit, Vanpool, & Carpool (424) 646-POOL RIDESHAREINFO@LAWA.ORG 7301 WORLD WAY WEST ROOM 200 LOS ANGELES, CA 90045

#### **Parking Services**

LAWA Online Comment Forms & Email https://www.flylax.com/en/ lax-comments-and-contact-us PARKING@LAWA.ORG

